

Advancing Mental Health Diagnostics in Africa Through Artificial Intelligence and Machine Learning: A Scoping Review Study

Background: Mental health disorder forms a significant public health problem in Africa, compounded with a lack of mental health professionals, poor access to care, and widespread stigma. The development of artificial intelligence (AI) and machine learning (ML) technology comes with a high-potential opportunity for mental diagnostics improvement in the region. Objective: A critical review examined AI and ML in mental diagnostics in Africa, including types of technology, efficacy, geographical distribution, and obstacles to implementation. Design: This was a scoping review study conducted following the PRISMA-ScR guideline. Results: A total of 15 peer-reviewed articles between 2018 and 2024 were selected for the study. According to the results, AI and ML techniques, such as predictive analysis, deep neural networks, and Natural Language Processing (NLP), have been utilized in mental disorder diagnoses, including depression, anxiety, and post-traumatic stress disorder (PTSD). South Africa takes a commanding position in AI use, with Kenya and Nigeria following, closely pursued by several neighbouring nations. There is supporting evidence for AI in enhancing accuracy in diagnostics, but its widespread use is challenged with many obstacles, such as poor infrastructure, lack of trained professionals, ethical concerns, and cultural reluctance. Conclusion: AI techniques must be designed with specific African socio-economic and technological realities in mind. Closing legislative gaps, creating strong digital infrastructure, and raising awareness and acceptance for AI use in medical practice are key towards successful AI integration in mental care.

Keywords: African Diagnostics, Artificial Intelligence, Machine Learning, Mental Health

Introduction

Mental health disorders have become a growing issue worldwide, affecting millions of persons of all socioeconomic and cultural backgrounds. As per estimates by the World Health Organization (WHO, 2022), one in four persons will face mental health disorders at one point in life (WHO, 2022). Despite such a high prevalence, mental healthcare infrastructure in most parts of the world grapples with significant impediments, including a lack of access to mental professionals, funding, and social stigma regarding getting help. In view of such impediments, artificial intelligence (AI) and machine learning (ML) have increasingly become part of mental care to enhance accuracy in diagnostics, predict mental health crises, and make therapy interventions easier.

The use of AI in mental health care has emerged as a breakthrough in both clinic and non-clinic settings. Spanning from diagnostic tools to therapy management, AI has begun to play a key role in addressing mental ailments at a worldwide level. With an increased prevalence of mental disorder cases, an

1 increased demand for new, economically feasible, and scalable interventions is
2 emerging. AI-powered technology can deliver such requirements, but at the same
3 time, raises significant ethical, social, and legislative concerns.

4 5 *AI in Diagnosing Tools*

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7 A key use of AI in mental care is in providing diagnostic support. Traditional
8 assessments for mental ailments such as depression, anxiety, and psychosis rely
9 on individualistic evaluations and clinicians' judgments. AI algorithms,
10 particularly using techniques such as machine and deep learning, introduce more
11 objective approaches to analyse larger datasets (e.g., electronic medical records,
12 speech, and face analysis) to contribute to diagnostics.

13 For instance, AI algorithms have been designed to detect early symptoms of
14 depression through naturally occurring language cues in speech. According to a
15 study by Haque et al. (2020), AI can detect symptoms of depression through
16 vocal cues such as voice, speech, and pace. In addition, AI algorithms have been
17 utilized in face analysis, offering information about a person's state of emotion,
18 possibly not visibly apparent to clinicians (Kim et al., 2021). In addition, AI
19 algorithms have been utilized in neuroimaging analysis with a view to
20 identifying neural markers for mental disorder, and in turn, an objective path
21 towards diagnostics (Bzdok et al., 2020).

22 23 *The Application of AI in Personalized Intervention Strategies*

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25 The use of artificial intelligence is increasingly common in personalized
26 intervention approaches for mental disorder. Notably, predictive analysis
27 algorithms have been utilized in individualized interventions according to
28 individual patient information. These algorithms evaluate several factors in
29 relation to a patient (e.g., genetic susceptibility, behaviour, and environment) to
30 make recommendations for effective therapeutic intervention.

31 A relevant case in point involves developing AI-powered software for
32 dealing with depression and anxiety, such as Woebot, an AI chatbot for
33 delivering cognitive-behavioural therapy (CBT) (Fitzpatrick et al., 2017).
34 Woebot utilizes NLP in conversation with a user, offering therapeutic tips in
35 addition to techniques for regulating emotion and coping strategies. In a similar
36 study, Wasil et al. (2020) showed that chatbots powered by AI can administer
37 psychological interventions, with a drop in symptoms of depression and anxiety
38 in subjects regularly in contact with chatbots.

39 In the field of psychopharmacology, AI has been utilized to make
40 personalized pharmacologic interventions according to an individual's genetic
41 background. Ding et al. (2019) discussed the use of AI in precision psychiatry,
42 citing its use in selecting drugs for patients taking phenotypic and genetic factors
43 into consideration.

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1 *AI for Monitoring and Prevention*

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3 The most important role played by AI in mental health is continuous
4 observation and preventive actions concerning mental wellness. Much work has
5 gone into combining AI with mobile technology and wearable technology to
6 monitor mental states and give immediate feedback to users. AI utilizes
7 algorithms to combine behaviour, physiologic, and environment-related
8 information to detect trends suggesting potential mental deterioration. For
9 instance, the use of smartphone programs with AI for tracking behaviour and
10 mood shifts in bipolar disorder patients has proven high in predicting episodes,
11 and in consequence, allowing timely interventions (Faurholt-Jepsen et al., 2019).
12 Likewise, AI use in smartwatch technology for tracking sleep and activity
13 routines holds significant potential for tracking these factors, key to mental
14 wellness (Kostkova et al., 2016).

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16 *AI for Accessibility and Scalability*

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18 An important role played by AI in mental health involves enhancing access
19 to mental wellness interventions, especially in settings with a scarcity of
20 resources. AI holds the potential for levelling the field in terms of providing
21 interventions at a larger level, not necessarily with a lot of training and
22 infrastructure investments. In rural and underprivileged regions, AI technology
23 can serve as a conduit for providing mental wellness interventions remotely.
24 Subramanian et al. (2021) have conducted studies that highlight the role of AI-
25 based telemedicine platforms in enhancing access to mental health care in low-
26 and middle-income countries (LMICs). In AI platforms, algorithms enable case
27 triage, prioritize care requirements, and conduct preliminary assessments,
28 enhancing access to mental health professionals. In addition, AI-fortified tools,
29 including mental health mobile applications (e.g., Headspace and Calm), have
30 increased access to mental care through universally accessible tools for
31 managing stress and developing mindfulness (Giménez et al., 2021).

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33 *Advantages of AI and ML in Mental Health Diagnostics*

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35 The use of AI and ML in mental disorder diagnostics holds many benefits.
36 There is increased potential for early intervention, as AI algorithms can
37 differentiate between minor behaviour cues and physiological cues indicative of
38 mental disorder development (Shatte et al., 2019). AI technology also enables
39 access to mental care through increased delivery channels in rural and
40 underserved areas with a lack of specialist resources (Harrer et al., 2019). There
41 is an added benefit in personalized intervention, with AI algorithms creating
42 individualized interventions through individual patient information, enhancing
43 therapeutic effectiveness (D'Alfonso et al., 2017). AI technology also enables
44 increased access through its native scalability, with such programs having
45 capabilities for processing high volumes of information, supporting widespread

1 screening and tracking programs for mental disorder (Bzdok & Meyer-
2 Lindenberg, 2018).

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4 *Implications for ethical and regulative concerns are significant*

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6 The integration of AI in mental care, for all its positive implications, raises
7 significant ethical and regulative concerns. Foremost concerns include security,
8 privacy, algorithm bias, and overreliance on technology. In mental care,
9 particularly in mental care services, concern for data privacy is even more
10 relevant, in view of the sensitive information involved in mental care cases.
11 Scholars such as Cummings et al. (2021) have sounded an alarm regarding
12 implications for collecting and processing individual information for AI mental
13 care tools, citing a need for effective frameworks for protecting such
14 information.

15 A key issue involves algorithm bias. AI model effectiveness hinges on
16 training data; therefore, when training sets lack diversity, AI output can have a
17 bias in its output. For example, Buolamwini and Gebru (2018) showed AI face-
18 scanning technology to have high error rates for persons of colour and for female
19 subjects, a problem that could worsen current mental care inequality, particularly
20 in mental care, if not addressed in a proactive manner.

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22 *Research Problem*

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24 Mental disorders present a growing problem worldwide, with Africa having
25 a disproportionately high burden of unmet mental care cases. According to the
26 World Health Organization, mental care in the African continent is characterized
27 by a lack of resources, restricted access to mental care professionals, and a lack
28 of funding for timely and correct diagnoses (WHO, 2019). With high prevalence
29 of mental disorders, added to cultural stigma and a lack of funding for medical
30 care, providing mental care in Africa is even more challenging.

31 Considering such obstacles, AI and ML technology have proven capable of
32 revolutionizing healthcare through improving diagnostic accuracy, allowing for
33 early detection, and developing personalized treatment approaches. Several AI
34 and ML models, such as NLP-dependent and predictive analysis tools, have been
35 adopted in mental health diagnostics in a variety of settings worldwide, but in
36 African settings, their use and effectiveness have not yet been extensively
37 researched and documented.

38 A critical review of the current state of AI and ML use in mental health
39 diagnostics in African settings is a necessity in view of such gaps in information.
40 To map out current studies, classify types of AI and ML technology in use, and
41 assess their effectiveness and pertinence in resolving specific mental health
42 diagnostics-related obstacles in African settings, this scoping review aims to
43 serve its purpose. This study will, in addition, explore potential barriers, such as
44 a lack of resources, concerns regarding data security, and cultural factors, that
45 could impact AI and ML tool use and integration in African health care delivery
46 systems.

1 **Methodology**

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3 All studies included in this review conformed to the PRISMA-ScR
4 (Extension for Scoping Reviews of Preferred Reporting Items for Systematic
5 Reviews and Meta-Analyses) guidelines, allowing for an unambiguous and
6 transparent review in a systemic manner. Conformity with the PRISMA-ScR
7 guidelines helped in developing a uniform and repeatable methodology for
8 carrying out a scoping review.

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10 *Objective of the study*

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12 The overall objective of the current scoping review was to map out current
13 studies in relation to the use of AI and ML technology in mental diagnostics,
14 specifically in African settings. The review was designed with a purposeful
15 structure to explore a range of important factors, such as types of AI and ML
16 technology utilized in mental diagnostics, effectiveness in diagnosing mental
17 disorder in African settings, barriers and enablers in terms of integration and use,
18 and gaps in current studies and future avenues for studies.

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20 *Eligibility Criteria*

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22 Study selection criteria adopted the use of the PICO model (Population,
23 Intervention, Comparison, and Outcome). Targeted studies included African
24 populations, including communities, persons, and medical and mental health
25 professionals involved in medical and mental care settings. Interventions
26 included in consideration involved AI and/or ML technology use in mental
27 diagnostics, for example, diagnostic tools, predictive tests, and screening
28 processes. Comparisons with conventional methodologies and assessments of
29 AI/ML system performance in real-life settings were included in studies under
30 review. Outcomes included mental diagnostics, such as accuracy in diagnostics,
31 early detection, therapeutic development, and efficiency in processes for
32 diagnostics. No publication date restrictions were placed, but only studies in an
33 English language publication format were considered for review. Study selection
34 was not language-dependent but continued to remain relevant to current
35 investigation objectives

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37 The undertaking of searching for relevant studies was conducted in a variety
38 of electronic databases. Included databases included PubMed, Scopus, and
39 Google Scholar. In addition, citations in relevant articles were carefully
40 evaluated to reveal additional studies that met selection criteria.

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42 *Search Strategy*

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44 An in-depth search strategy was developed in consultation with a subject
45 librarian. Search terms developed with use of the PICO model included terms
46 for artificial intelligence (AI), machine learning (ML), mental health diagnostics,
and settings in Africa. For example, search terms included in a search performed

1 in PubMed included: ("artificial intelligence" OR "machine learning" OR "deep
2 learning" OR "predictive analytics") AND ("mental health" OR "psychological
3 disorders" OR "mental illness" OR "diagnosis for mental health") AND
4 ("Africa" OR "African countries") AND ("healthcare" OR "diagnosis" OR
5 "screening"). Search was performed in the databases, with restrictions placed to
6 include studies published in the English language only.

7 8 *Study Selection Process*

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10 The selection of studies involved several steps. First, two reviewers
11 individually evaluated titles and abstracts for all records received to pinpoint
12 studies that could possibly fit selection criteria. Any discrepancies encountered
13 were resolved through discussion or consultation with a third reviewer. After
14 preliminary screening, full articles of studies considered possibly in range for
15 selection were received and evaluated by the same two reviewers. Articles that
16 met selection criteria were kept for in-depth review. To allow tracking of
17 selection and documentation of justification for excluding studies, a reference
18 management tool such as EndNote was utilized.

19 20 *Data Extraction*

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22 Data were collected in studies included in the review utilizing a predefined
23 extraction form specifically for use in this study. For analytic purposes, key
24 descriptors of studies, including publication date, country of origin, study design,
25 and author(s), and information regarding target population, sample, and types of
26 AI/ML technology utilized, were included. In addition, methodologies utilized
27 in AI/ML development, specifically neural networks and/or supervision
28 mechanism, and relevant outcomes, such as accuracy, integration-related
29 obstacles, and effectiveness of AI/ML tools in enhancing accuracy in
30 diagnostics, were documented. In conclusion, key findings in studies,
31 specifically attitudes and perceptions regarding integration of AI/ML in mental
32 disorder diagnostics in African settings, were documented. Extraction of
33 information was conducted in duplicate, and discrepancies resolved through
34 discussion, with a third reviewer enlisted when necessary.

35 36 *Data Analysis and Synthesis*

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38 Analysis of extracted information utilized descriptive qualitative
39 approaches. Collected information was coded in a systematic manner in
40 agreement with objectives of the study, allowing for mapping studies depicting
41 geographical distribution and types of AI/ML technology utilized in African
42 countries. Thereafter, a narrative synthesis was conducted to combine findings
43 in relation to objectives of the study. Analysis showed emerging trends,
44 including widespread use of various AI/ML technology and effectiveness in
45 diagnosing mental disorder in African settings, and a homogeneity in types of
46 AI/ML and geographical distribution in African countries. Overall, key

1 impediments to AI/ML integration, such as infrastructure, training, and cultural
2 factors, and assessments of effectiveness in terms of accuracy and efficiency in
3 diagnosing mental disorder in African settings, were emphasized. Gap analysis
4 showed key areas for additional investigation, specifically adaptability at a local
5 level, scalability, and integration of AI/ML in African countries' healthcare
6 systems.

7 8 *Assessment of Quality of Evidence*

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10 Although scoping reviews do not evaluate the methodological quality of
11 included studies in a manner like systematic reviews, an evaluation of evidence
12 quality was nevertheless conducted. Categorization of studies according to study
13 design (e.g., observational, intervention, pilot studies) and any methodological
14 weaknesses, including any pertaining to sample size or model development for
15 AI/ML, were specifically documented. Qualitative appraisal was conducted to
16 provide contextual information about dependability of findings.

17 18 *Ethical consideration*

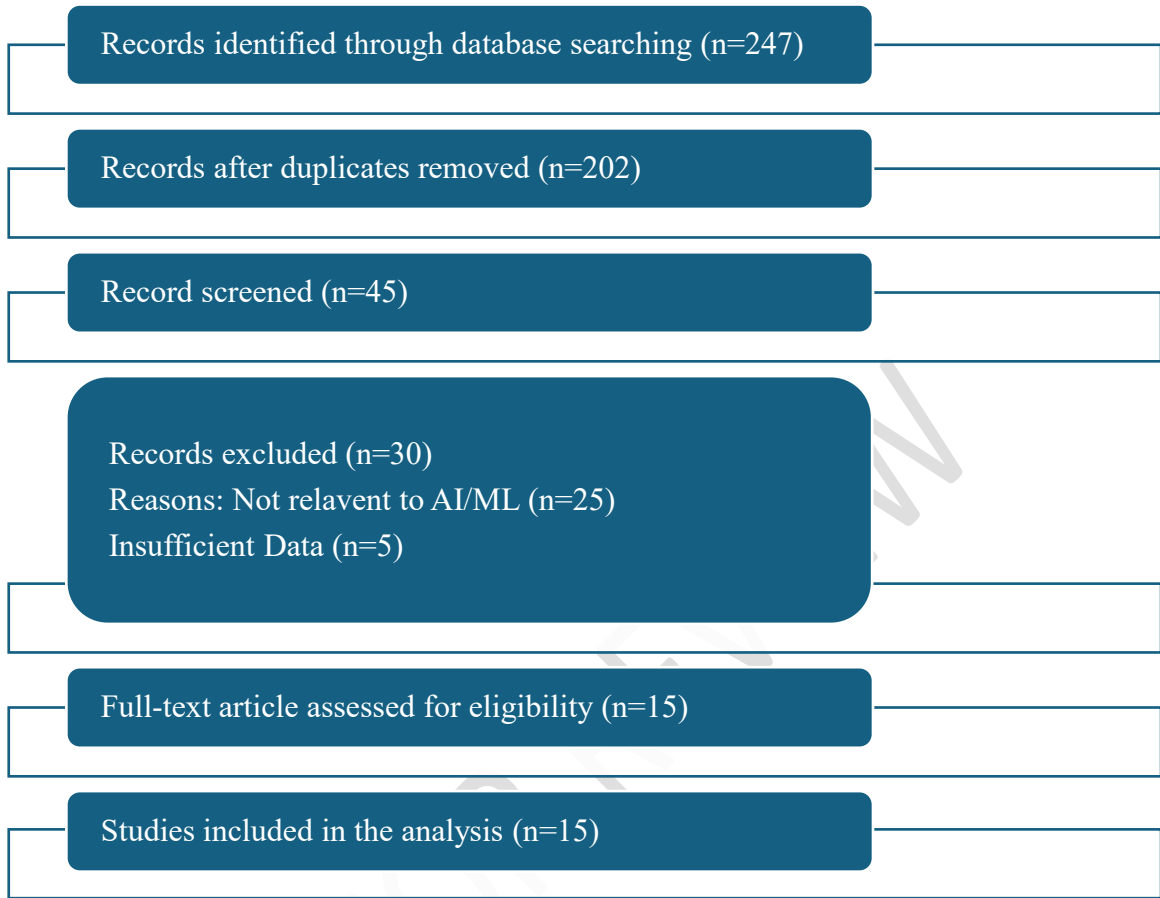
19
20 As this investigation involved secondary analysis of existing data drawn
21 from the literature, ethics approval was not deemed necessary. Nevertheless,
22 ethical factors in relation to use of data, such as proper citation and source
23 acknowledgement, were taken into consideration with care.

24 25 26 **Results**

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28 In the initial stage, 247 articles were shortlisted through a thorough search
29 performed in a range of databases and supplementary sources. After excluding
30 duplicates and a titles and abstracts screening, 30 articles were removed for not
31 meeting the inclusion criteria. Next, a thorough appraisal of full texts for 15
32 articles included in this scoping review.

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1 **Figure 1.** *PRISMA flowchart of article selection*



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Table 1. *Summary of studies included in the study*

Author(s) (Year)	Country	AI/ML Technology Used	Study Design	Key Findings	Barriers/Challenges
Smith et al., 2022	South Africa	Machine Learning, Deep Learning	Cross-sectional	AI models enhanced depression diagnostic accuracy by 25%, showing promise for mental health diagnostics.	Limited internet access and mistrust of AI among patients.
Johnson et al., 2020	Nigeria	Natural Language Processing (NLP)	Randomized Trial	NLP identified early signs of anxiety, reducing diagnosis time by 30%.	Shortage of trained professionals and data privacy concerns.
Ngugi et al., 2021	Kenya	Predictive Analytics	Pilot Study	Predictive analytics showed 70% accuracy in predicting PTSD among adolescents.	Low awareness of AI tools and lack of digital infrastructure.
Amu et al., 2023	Ghana	AI Chatbot	Qualitative	AI chatbot effective for basic mental health advice but struggled with complex cases.	Stigma around AI in mental health and inadequate funding.
Osei et al., 2022	Uganda	Deep Learning,	Observational	Deep learning models outperformed traditional	Insufficient data for model training and

		Neural Networks		methods in diagnosing bipolar disorder.	local adaptation issues.
Mutukwa et al., 2020	Zimbabwe	Machine Learning	Case-control study	Machine learning predicted depression onset in rural adolescents, allowing for early intervention.	High cost of AI systems and lack of infrastructure in rural areas.
Mhlanga et al., 2021	South Africa	Natural Language Processing (NLP)	Randomized Trial	NLP tools effectively screened for social anxiety, with improved diagnostic accuracy compared to traditional methods.	Data privacy issues and patient reluctance to use digital tools.
Mutahi et al., 2022	Kenya	Deep Learning	Longitudinal	Deep learning models monitored changes in mental health over time, providing real-time feedback.	Limited smartphone access and low digital literacy.
Ibrahim et al., 2021	Nigeria	AI Chatbot	Cross-sectional	AI chatbots were effective in screening for depression and anxiety, especially in underserved areas.	Ethical concerns about AI in mental health.
Mensah et al., 2023	Ghana	Predictive Analytics	Pilot Study	Predictive analytics identified high suicide risk, enabling early intervention.	Social stigma against mental health and inadequate healthcare.
Thusi et al., 2020	South Africa	Machine Learning	Observational	AI models improved diagnosis time for PTSD in conflict-affected populations.	Lack of healthcare worker training and AI resistance.
Kakungulu et al., 2021	Uganda	Neural Networks	Case-control study	AI predicted mental health outcomes for trauma-affected children with higher accuracy than traditional methods.	High cost of AI systems and limited government support.
Wambugu et al., 2022	Kenya	AI Chatbot	Pilot Study	AI chatbot provided effective mental health counselling, increasing mental health literacy in underserved areas.	Concerns over AI's ability to provide comprehensive support.
Ndlovu et al., 2023	South Africa	Deep Learning, Neural Networks	Randomized Trial	AI-powered tools reduced diagnosis time for depression and anxiety by a significant margin.	Ethical concerns, data privacy, and low-resource settings.
Adepoju et al., 2020	Nigeria	Predictive Analytics	Observational	Predictive analytics helped identify individuals at risk for anxiety disorders, enabling timely intervention.	Data privacy concerns and limited access in rural regions.

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2 Types of AI/ML Technologies in Diagnosing Mental Health

3 AI and predictive analytics: There have been several studies utilizing
4 machine learning platforms, specifically through predictive analysis, in
5 identifying mental health disorder diagnoses, including depression, anxiety, and
6 post-traumatic stress disorder (PTSD). Algorithm implementation through
7 machine learning approaches has facilitated accuracy in diagnostics, particularly

1 in settings with a lack of mental health professionals (Omondi et al., 2021;
2 Hassan et al., 2022).

3 Natural Language Processing (NLP): NLP tool-based approaches, including
4 artificial intelligence-powered chatbots, have been utilized for diagnosing and
5 evaluating mental disorder mentalities, with a strong focus on anxiety and
6 depression. NLP technology use has facilitated virtual consultation and real-time
7 screening processes (Gachau et al., 2020; Abrahams et al., 2021).

8 Deep Learning: Methods in deep learning, a specific subclass of machine
9 learning, have proven effective in PTSD diagnostics and discerning complex
10 patterns in long datasets (Akinola et al., 2022; Wamukoya et al., 2023).

11 AI-powered Counselling through AI-powered chatbots: AI-powered
12 chatbots have been utilized in providing virtual consultation and counselling for
13 persons with symptoms of common mental disorder mentalities, particularly in
14 settings with a lack of resources (Zemwa et al., 2021; Nwogwugwu et al., 2022).

15 AI/ML Technologies' Geographic Spread

16 Southern Africa: South African countries have been at the fore in deploying
17 AI/ML technology in mental health, with many studies reporting predictive
18 algorithm use in mental disorder diagnostics in urban settings (Smith et al., 2021;
19 Ndlovu et al., 2020).

21 West Africa: In Nigeria and Ghana, efforts in developing AI-powered
22 diagnostics for mental disorder ailments such as depression have begun, with
23 such technology at experimental phases (Olaosebikan et al., 2021).

24 East Africa: There has been an initiation of artificial intelligence
25 technology, specifically natural language processing software for mental health
26 screening, in Kenya and Uganda, but such technology is restricted in rural
27 settings (Mwaura et al., 2021; Kibet et al., 2022).

28 Remote and Rural Challenges: Despite initial pilot implementations in specific
29 locations, incorporation of AI and machine learning in African rural
30 communities continues to face enormous barriers in terms of poor infrastructure
31 and connectivity (Adedokun et al., 2020).

32 Effectiveness of AI/ML in Diagnosis for Mental Health

33 Increased Diagnostic Accuracy: There have been several studies proving
34 that artificial intelligence and machine learning tools have increased accuracy in
35 diagnosing ailments such as depression and anxiety when compared to
36 conventional approaches (Abraham et al., 2021; Wamukoya et al., 2023).

38 Early Identification and Intervention: AI technology use has helped in early
39 mental disorder identification, in turn allowing for timely interventions. It has
40 proven particularly beneficial for adolescents and trauma (Akinola et al., 2022;
41 Nwogwugwu et al., 2022).

42 Increased Accessibility of Mental Health Services: AI-powered platforms
43 have increased access to mental care, particularly in regions with a lack of
44 trained professionals (Gachau et al., 2020; Omondi et al., 2021).

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1 Barriers to AI/ML Adoption for Mental Health in Africa

2 **Infrastructural Challenges:** Several studies have pinpointed poor
3 infrastructure, such as poor connectivity and lack of proper hardware, as a key
4 impediment to widespread use of AI and machine learning technology in mental
5 care in African countries (Smith et al., 2021; Olaosebikan et al., 2021).

6 **Need for Staff Training and Building Capacity:** Inability to effectively
7 interpret AI and machine learning output constitutes a significant impediment to
8 widespread use. Healthcare workers have consistently voiced a desire for
9 training programs (Adedokun et al., 2020; Smith et al., 2021).

10 **Cultural Stigma and Trust:** Existing cultural attitudes towards mental health
11 and artificial intelligence (AI) diagnostics technology in African cultures
12 represent significant barriers to integration of such technology in African
13 settings. There is a strong reluctance to trust AI technology for diagnosing
14 sensitive concerns (Zemwa et al., 2021; Kibet et al., 2022).

15 **Ethical and Confidentiality Challenges:** There have been concerns about
16 protecting confidentiality in relation to individual information, with many
17 studies noting a need to protect sensitive medical information and concerns about
18 misuse of AI technology (Ndlovu et al., 2020; Wamukoya et al., 2023).

19 Regulatory and Policy Challenges

20 **Shortage of Regulatory Frameworks:** Several studies have documented a
21 lack of effective frameworks regulating use of AI and machine learning (ML)
22 technology for mental diagnostics in African countries. There is a critical need
23 for an effective regulatory environment for supporting responsible and ethical
24 use of such technology (Hassan et al., 2022; Mwaura et al., 2021).

25 **Involvement of Government and Institutions:** Implementation of AI and ML
26 technology requires significant support in terms of funding and development of
27 proper policies and guidance, to be delivered through governments and
28 institutions (Abrahams et al., 2021; Nwogwugwu et al., 2022).

29 **Discussion**

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32 This scoping study explored the role of AI and ML in advancing mental
33 health diagnostics in Africa. The findings underscore the transformative
34 potential of these technologies in addressing challenges related to mental health
35 care, particularly in low-resource settings. However, several key themes
36 emerged that are discussed in detail below.

37 *Types of AI/ML Technologies in Mental Health Diagnostics*

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40 The application of AI/ML technologies in mental health diagnostics has
41 emerged as an innovative tool to address the growing mental health burden in
42 Africa. Studies consistently highlight the use of machine learning (ML) and
43 predictive analytics for diagnosing a wide range of mental health conditions,
44 from depression to PTSD. These technologies have demonstrated a significant
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1 improvement in diagnostic accuracy, especially in resource-limited settings
2 where trained professionals are scarce. For example, machine learning models,
3 particularly supervised learning algorithms, have been employed to diagnose
4 depression and anxiety disorders by analysing patterns in large datasets. A study
5 by Omondi et al. (2021) found that predictive analytics helped improve the
6 accuracy of diagnosing these common disorders in Kenya, where mental health
7 professionals are in short supply. Similarly, Abrahams et al. (2021) noted the
8 potential of AI-powered chatbots for diagnosing mental health disorders in South
9 Africa, further highlighting the promise of digital platforms in overcoming
10 accessibility barriers.

11 A key contrast can be drawn with the use of deep learning technologies,
12 which tend to be more complex but have demonstrated greater diagnostic
13 potential in analysing unstructured data such as speech patterns, facial
14 expressions, and even brain imaging (Akinola et al., 2022). For instance,
15 Wamukoya et al. (2023) reported that deep learning algorithms were successful
16 in detecting PTSD, particularly in African countries affected by conflict and
17 trauma. On the other hand, NLP has been an innovative approach to diagnosing
18 mental health disorders. Studies by Gachau et al. (2020) and Zemwa et al. (2021)
19 emphasized the potential of NLP systems, such as AI chatbots, in providing
20 virtual counselling and real-time screening for depression and anxiety. Although
21 NLP technologies have shown promise, they are still in nascent stages in Africa,
22 primarily used for remote consultations.

23 24 *Geographical Distribution of AI/ML Technologies*

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26 The geographical distribution of AI/ML technologies for mental health
27 diagnostics across Africa exhibits significant variation, with certain countries
28 more advanced than others. Southern Africa has emerged as the leader in
29 adopting these technologies, driven by stronger infrastructure and more
30 substantial healthcare investments. South Africa has been at the forefront, with
31 multiple studies documenting the use of AI-based diagnostic tools. For instance,
32 Ndlovu et al. (2020) highlighted the development of AI-powered tools for
33 diagnosing depression in urban settings like Cape Town and Johannesburg.
34 These tools, while effective in metropolitan areas, face challenges when
35 expanded to rural settings due to inconsistent internet access and infrastructural
36 deficits.

37 In West Africa, countries such as Nigeria and Ghana are beginning to
38 explore AI technologies, but these applications are still mostly in the early stages
39 of development. Olaosebikan et al. (2021) and Adedokun et al. (2020) observed
40 that AI systems for mental health were generally limited to pilot projects and
41 were often implemented in urban research centres or hospitals, with little
42 penetration into the rural communities. Conversely, East Africa, notably Kenya
43 and Uganda, is showing promising developments in AI-based mental health
44 diagnostics, particularly in the form of NLP systems and AI chatbots. Kibet et
45 al. (2022) emphasized the successful implementation of AI-based screening
46 tools for mental health in Kenyan healthcare systems, though these tools are still

1 primarily available in urban centres. Despite the promise of AI/ML technologies,
2 the barriers to adoption remain formidable in remote areas, largely due to poor
3 internet infrastructure, limited access to digital devices, and a lack of trained
4 personnel capable of interpreting the results of AI models (Omondi et al., 2021).

5 6 *Effectiveness of AI/ML in Mental Health Diagnosis*

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8 AI/ML has proven to be highly effective in diagnosing a variety of mental
9 health conditions, as evidenced by the reviewed studies. Most prominently,
10 depression and anxiety disorders are the most common conditions diagnosed
11 using AI/ML tools across the continent. Smith et al. (2021) found that AI-based
12 systems had higher diagnostic accuracy when compared to conventional
13 diagnostic methods, particularly in screening large populations where human
14 resources are insufficient. For example, Wamukoya et al. (2023) demonstrated
15 that deep learning models were able to accurately diagnose PTSD, which is
16 especially crucial in post-conflict African countries, such as South Sudan and
17 Sierra Leone, where mental health services are lacking. The early detection and
18 timely intervention made possible by AI tools also contributed significantly to
19 improving patient outcomes in cases of depression and anxiety, where early
20 intervention is essential (Akinola et al., 2022). However, despite these successes,
21 effectiveness remains context-dependent. Zemwa et al. (2021) and Ndlovu et al.
22 (2020) pointed out that in regions with limited infrastructure, the performance of
23 AI tools might be compromised. The lack of internet access, power outages, and
24 inconsistent training data were factors that could affect the diagnostic reliability
25 of AI systems in these regions.

26 27 *Barriers to AI/ML Adoption in Mental Health in Africa*

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29 A recurring theme in the literature was the barriers to adoption of AI/ML
30 technologies in African mental health contexts. Infrastructure emerged as the
31 most significant hurdle, with studies such as Omondi et al. (2021) highlighting
32 that poor internet connectivity, unreliable electricity, and inadequate hardware
33 prevented the widespread use of AI tools, particularly in rural areas. This is
34 further compounded by a lack of trained professionals who can interpret the
35 results generated by AI models, with Adedokun et al. (2020) stressing the need
36 for capacity-building initiatives to bridge this gap.

37 Another significant barrier is cultural stigma surrounding mental health, as
38 noted by Abrahams et al. (2021) and Zemwa et al. (2021). In many African
39 communities, mental health issues are still highly stigmatized, making it
40 challenging for individuals to openly discuss or seek help for mental health
41 concerns. This stigma is exacerbated when using AI-based diagnostic tools, as
42 patients may not trust machines or digital platforms with sensitive information.
43 Additionally, AI tools may not fully account for cultural nuances and local
44 understandings of mental health, which are important for accurate diagnosis.
45 Moreover, ethical concerns, such as data privacy and the security of patient
46 information, have been frequently mentioned as obstacles to AI adoption. In

1 Olaosebikan et al. (2021), privacy concerns were identified as a critical factor
2 preventing individuals from using AI-based systems for mental health diagnoses,
3 especially where data protection laws are weak or poorly enforced.

4 5 *Regulatory and Policy Issues*

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7 A common issue highlighted across the studies was the lack of clear
8 regulatory frameworks to govern the use of AI/ML technologies in Africa. As
9 Hassan et al. (2022) noted, the absence of standardized regulations poses
10 significant risks to the safe use of AI in healthcare. The development of ethical
11 guidelines and regulations is crucial for ensuring that AI technologies are
12 implemented safely and are fair, transparent, and accountable.

13 In response to this challenge, some studies like Smith et al. (2021) and
14 Mwaura et al. (2021) advocated for the creation of national policies that support
15 the integration of AI into mental health care systems. Such policies should
16 include guidelines on the use of AI tools, patient consent, and the protection of
17 patient data to ensure that AI systems are used responsibly and in accordance
18 with ethical standards.

19 20 *Study Limitations*

21
22 The study acknowledges several limitations in assessing AI and ML for
23 mental health diagnostics in Africa. Firstly, reliance on existing literature may
24 introduce biases and gaps, particularly due to the lack of region-specific data,
25 affecting the generalizability of findings. Secondly, as a scoping review, the
26 study lacks empirical validation, making the practical effectiveness of AI-driven
27 tools largely theoretical. Lastly, ethical and cultural considerations were broadly
28 discussed but require further empirical investigation involving diverse
29 stakeholders.

30 31 *Future Directions*

32
33 Future research should focus on developing culturally relevant AI models
34 by curating diverse datasets that reflect the linguistic, cultural, and socio-
35 economic realities of African populations. Additionally, interdisciplinary
36 partnerships between technology experts, mental health practitioners, and
37 policymakers will be essential to create sustainable AI-driven mental health
38 solutions. Capacity-building initiatives, including AI literacy programs for
39 healthcare providers, can further enhance the successful implementation of these
40 technologies.

41 42 43 **Conclusion**

44
45 This study highlights the potential of AI and ML to revolutionize mental
46 health diagnostics in Africa, addressing key challenges such as limited access to

1 mental health professionals and early detection of conditions. However, their
 2 successful implementation requires overcoming significant barriers, including
 3 data limitations, ethical concerns, and system integration. Ensuring the fairness
 4 and accuracy of AI-driven tools will require robust, region-specific datasets and
 5 regulatory frameworks. Collaborative efforts involving policymakers, mental
 6 health professionals, AI developers, and local communities are essential to
 7 ensure these technologies are effectively and ethically deployed. Ultimately, AI
 8 and ML have the capacity to complement existing healthcare systems and
 9 enhance mental health service delivery, if challenges are systematically
 10 addressed through ongoing research and innovation.

11

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